

QUALITY POLICY

Restore Technology PLC (Previously Spinnaker Waste Management Ltd) operates in South Central England and London; carrying out WEEE and E-Waste Recycling, the collection and disposal of all redundant IT, electrical and office computer equipment and Hard Drive Data Wiping.

We are committed to providing high quality, professional and efficient service to ensure customer expectations are met. This will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the Company.

Company Management are committed to:

- Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Showing leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System
- Ensuring sufficient resources are made available
- Ensuring through communication, engagement, practical example and training that consistent high standards of quality are achieved throughout the company
- Continual improvement of the Quality Management System

Through direction and support, each employee will have a good understanding of the importance of the Quality Management System, and their responsibility to contribute to its effectiveness, and its direct relevance to the success of the company.

Company objectives are aligned to meet the strategic direction of the company and are set and progressed during the Management Review process. These objectives take into consideration identified risks and opportunities.

This policy will be communicated to all employees and anyone working for or on our behalf, and are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable is carried out without risk to themselves, others or the environment.

The policy will be reviewed annually by the Operations manager to ensure it reflects the aims and objectives of the company.

Signed: Hannah Mills
Position: Operations Manager
Date: April 2019.